

Overview of countries from which VIALTIS offers VAT refund

Key to the signatures:

- X VAT refund can be obtained.
- (x) VAT registration is required to obtain refund; please contact VIALTIS for further information.
- ÷ VAT refund cannot be obtained.
- * Coach operators cannot obtain VAT refund.

Application country	Austria	Belgium*	Bulgaria	Croatia*	Cyprus (GR)	Czech Rep.	Denmark*	Estonia	Finland	France	Germany*	Great Britain	Greece*	Hungary	Ireland*	Italy	Latvia	Lithuania	Luxembourg	Malta	Netherlands*	Norway	Poland*	Portugal	Romania	Serbia	Slovakia*	Slovenia*	Spain*	Sweden	Switzerland*	
Customer country	Austria	Belgium*	Bulgaria	Croatia*	Cyprus (GR)	Czech Rep.	Denmark*	Estonia	Finland	France	Germany*	Great Britain	Greece*	Hungary	Ireland*	Italy	Latvia	Lithuania	Luxembourg	Malta	Netherlands*	Norway	Poland*	Portugal	Romania	Serbia	Slovakia*	Slovenia*	Spain*	Sweden	Switzerland*	
Albania	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	÷	÷	÷	X	÷		
Austria	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Belgium	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Bosnia	X	X	÷	÷	÷	÷	X	÷	X	X	X	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	X	X	÷	÷	X	÷	
Bulgaria	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Croatia	X	X	X	-	X	X	X	X	X	X	X	÷	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Cyprus (GR)	X	X	X	X	-	X	X	X	X	X	X	÷	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Czech Rep.	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Denmark	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Estonia	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Finland	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
France	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Germany	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Great Britain	X	X	X	÷	÷	X	X	X	X	X	X	-	X	X	X	(x)	X	X	X	÷	X	X	X	÷	÷	X	X	X	X	X	X	
Greece	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	
Hungary	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Ireland	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	X	
Italy	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	X	÷	X	X	X	X	X	X	
Latvia	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	X	÷	X	X	X	X	X	X	
Liechtenstein	X	X	÷	÷	÷	÷	X	÷	X	X	X	X	X	X	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	÷	÷	X	÷	X	-	
Lithuania	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	X	÷	X	X	X	X	X	X	
Luxembourg	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X	X	÷	X	X	X	X	X	X	
Macedonia	X	X	÷	÷	÷	X	X	÷	X	X	X	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	X	÷	÷	X	÷	X	÷	X	X	
Moldova	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	÷	÷	÷	÷	X	÷	
Montenegro	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	X	÷	X	÷	X	÷	
Morocco	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	÷	÷	÷	÷	X	÷	
Netherlands	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Norway	X	X	X	÷	÷	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	-	X	X	(x)	X	X	X	X	X	X	
Poland	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Portugal	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Romania	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Serbia	X	X	÷	X	÷	÷	X	÷	X	X	X	X	÷	X	X	(x)	÷	÷	X	÷	X	X	÷	÷	(x)	-	X	X	÷	X	X	
Slovakia	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X
Slovenia	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	-	X	X	X	X
Spain	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	-	X	X	X	
Sweden	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	-	X	X
Switzerland	X	X	÷	X	÷	X	X	X	X	X	X	X	X	X	X	X	X	X	X	÷	X	X	X	X	(x)	X	X	X	X	X	-	X
Turkey	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	X	X	(x)	÷	÷	X	÷	X	X	÷	÷	(x)	X	X	X	÷	X	X	
Ukraine	X	X	÷	÷	÷	÷	X	÷	X	X	÷	X	÷	÷	X	(x)	÷	÷	X	÷	X	X	÷	÷	÷	÷	÷	÷	÷	X	÷	